

CBCAP FY25 FUNDING

April 5, 2024



1-800-CHILDREN Overview

This statewide resource offers a resource directory and judgement-free support to parents, caregivers, and professionals. Kansas Children's Service League has managed the operation of 1-800-CHILDREN continuously since 1993. Information is available through a 24/7/365 telephone hotline, email or text communication system, an interactive website, and a mobile app. There are no eligibility requirements to use the system and it is available statewide at no cost in over 200 languages. Use of the system continues to grow substantially. In 2023, 1-800-CHILDREN had over 1,000 calls resulting in 694 referrals to services, and over 59,000 directory searches, resulting in 2,550 connections through a website link, email address, or submitting a request for additional information. Of identified callers, 78% were family members or caregivers. Substantial program activity occurs to ensure the accuracy and timeliness of information, with services representing 1,150 programs updating information within the directory.

Funding Recommendation

- Total FY25 1-800-CHILDREN Costs - \$426,778
- Blending and braiding of funds to underwrite the contract
- Recommend \$134,485 be allocated - remaining CBCAP Supplemental funds